Upgrade
You

COMPANY PROFILE

About Us

Dti is a technology company that delivers innovative solutions in system integration across the **Finance**, **Healthcare**, **Cybersecurity**, and **Digital Application** sectors.

With deep industry experience and a team of professionals, we are committed to helping our partners enhance **efficiency**, **security**, and **added value** through the right technology solutions.

"UpgradeYou"

1000+
Engagements

520+
Clients

350+
Projects

16+
Products & Services

Our **Aspirations &**
Technology

Vision

To become the first company that comes to mind when people think about technology.

Missions

- Delivering comprehensive and end-to-end technology solutions

- Designing integrated systems tailored to each client's unique needs and goals

- Optimizing processes while unlocking new and effective opportunities

Artificial Intelligence

Big Data

Machine Learning

Digital Transformations

Internet of Things

Our **Team**

Yudis Tuasamu
CEO

Rizky Adeputra
VP of Business Development &
Marketing

Aulia Farhans
VP of Product & Delivery

Debora Siregar
VP of Operation

Endang Triwahyuni
VP of Finance

Our **Services**

IT Consulting

Enterprise Application Development

System Integration

Our **Products**

Digital Solutions

Healtcare Solutions

Fintech Solutions

Security Devices

Our **Products**

Basic E-KYC

OTP Services

Digital Signature

IT Expert Outsource

IT Hardware

Healthcare Solutions

WhatsApp API

RoboChat

RoboCall

Banking Solution

Supply Chain

Security Key

Secure Drive

Hard disk sanitazion

Robotic Processing Automation

Cyber Security Training

Business Solution

Basic E-KYC

Electronic Know Your Customer (e-KYC) is a digital service that enables the **automatic identification and verification** of customers using various technologies, to ensure that the customer is who they claim to be and to comply with applicable compliance regulations.

Feature:
- Portal Based
- API Based

Services:
- ID Checking
- *Face Recognition*
- OCR (*Optical Character Recognition*)

OTP Services

One-Time Password (OTP) Service A security solution integrated into various platforms and applications, enabling users to securely **receive one-time verification codes** through multiple communication channels. This enhances protection by **securing accounts** and **digital transactions from unauthorized access.**

Services:

- **Missed Call OTP:** Verification via a ringing call that doesn't need to be answered
- **Seamless OTP:** Verification based on device recognition
- **Email OTP:** Verification through email messages
- **WhatsApp OTP:** Verification via the WhatsApp platform
- **SMS OTP:** Verification via text message

Business Solution

Sistem Informasi Manajemen Rumah Sakit

Hospital Information Management System (**HIMS/SIMRS**) A web-based application with Open API, allowing access anytime and anywhere via web browser and seamless integration with other systems through APIs.

- 17 Core Modules (250+ Features)
- 8 Supporting Modules (180+ Features)
- Integrated with 7+ third-party platforms *(V-claim, e-claim, MJKN, Satu Sehat, Jak Sehat, Aplicare, RS Online)*
- Add-ons: Integration with Digital Signature & WhatsApp Business

Core Modules (Unique Value Propositions):
- **Electronic Medical Records (EMR)**: Digitally integrated data with up to 70% of medical documents digitized
- **Casemix**: Structured data management system, integrated with BPJS to improve claim approval rates
- **e-Prescription**: Standardized electronic prescribing system connected with the pharmacy module
- **Inventory & Procurement**: Unified control and management of stock and order processing
- **Monitoring Dashboard**: An executive information system featuring analytic dashboards and dynamic graphs for full oversight of healthcare facility operations

Telemedicine

LIS

RIS

SAM RS

SIM Clinic

Business Solution

Digital Signature

Certified Electronic Signature by PSrE PT Tilaka, Enabling your digital transformation with ease. We provide Identity Verification, Digital ID, Digital Certificates, and Digital Signatures — all delivered through a seamless service experience.

Features:
- Identity Verification, Digital ID, e-KYC
- Digital Signature & Certificate
- Verification / Validation
- e-Stamp Duty & Digital Stamp
- Workflow Management System (WMS)
- API Services, Web Portal, and On-Premise Deployment
- Certified by PSrE PT Tilaka

Official WhatsApp Business API

WhatsApp Official Business API, an official service from META that enables businesses to connect directly with customers through fast, secure, and real-time instant messaging — whether for one-on-one or mass communication in just seconds.

The WhatsApp Official Business API helps your business automate notifications (marketing), provide 24/7 customer service (CS), and streamline operations to boost efficiency and effectiveness.

Features:

- Open API
- Broadcast Web Portal
- Web Panel

Business Solution

IT Expert Outsource

A full-spectrum IT outsourcing service designed to bring **convenience, efficiency, and security** to your business operations. Our services enable businesses to quickly adapt to a dynamic environment through **flexible engagement models** — whether on a **daily (mandays), monthly (man-month), or project-based** basis.

Our Services Include:
- Software development
- Infrastructure and database management
- Cybersecurity
- Technical and maintenance support

Our solutions are tailored to your business needs — **efficient, scalable, and purpose-built**.

IT Hardware

We provide a wide range of IT hardware solutions to support the operational needs of businesses and organizations, helping optimize **efficiency and information security**.

Our services include the supply of:
- Servers
- Storage & Racks
- PCs
- Mini PCs
- Laptops
- Tablets
- Kiosks
- Paper Printers
- Label Printers
- Hospital Wristband Printers
- Monitors
- CCTV Systems
- Routers
- Patchcord Cables
- Firewalls

Business Solution

RoboChat

RoboChat is a conversational text technology that combines Artificial Intelligence (AI), Machine Learning, and **Natural Language Processing (NLP)** to understand and respond to inquiries, provide information, and interact with customers automatically.

One of the key use cases of RoboChat is its integration with the **WhatsApp Official Business API**, offering a seamless and enhanced customer interaction experience.

Features:
- Omnichannel Support
- Chatbot Studio

RoboCall

RoboCall is a voice call technology solution for **managing and scheduling automated voice conversations** that deliver messages or information to many people at once — either by responding to customer inquiries or converting them into text.

RoboCall offers a **more personal, effective, and efficient** communication experience. With features that mimic human-like voices and intelligent responses, this solution helps **save time and effort**, boosts productivity, and strengthens engagement with your customers or business partners.

Features:
- Natural Language Understanding (NLU)
- Automatic Speech Recognition (ASR)
- Text-to-Speech (TTS)

Business Solution

Robotic Processing Automation

A software technology that allows users to configure one or more scripts to **automatically trigger specific keystrokes** to carry out repetitive tasks and business processes — acting as a "digital worker."

Robotic process automation simplifies workflows, making organizations more **profitable, agile, and responsive**. It also enhances **employee satisfaction, engagement, and productivity** by removing routine tasks from their daily workload.

Security Key

A multi-protocol hardware authentication solution that prevents account takeovers and enables seamless one-touch login. It delivers strong security for both **legacy and modern IT environments**.

Supports **One-Time Password (OTP)**, **Public Key Cryptography**, and **Account Takeover Protection**. Available in various form factors, it allows users to secure and protect access to their online accounts across all preferred devices — both desktop and mobile.

Featured Products:
- **YubiKey 5C NFC**
- **YubiKey 5 NFC**

Business Solution

Bank Facilitator

A banking product aggregator offering a wide range of integrated services through APIs. We also provide a **web portal** to help our clients access services, monitor performance, and manage their business from a single platform.

Features:
- Virtual Account
- Bank Validator
- Fund Transfers

Supply Chain

Vena is a platform that connects **principals (sellers)** with **distributors (buyers)**.

This application is designed to simplify the **trading and distribution** process of retail goods, covering **ordering, shipping, and payment** in real-time — all powered by technology and data.

With a wide range of efficiency-driven features, Vena enables distributors, agents, and retail stores to **easily place purchase orders** and **generate invoices** that can be paid via **Virtual Accounts** through multiple payment channels.

Security Solution

Hard Disk Sanitation

A hardware solution for sanitizing or destroying hard disks using multiple destruction methods. Following standards such as **NIST, FACTA, PCI, GLBA, PIPEDA, DSS, GDPR**, and others, the sanitization process is designed to **permanently, securely, and thoroughly erase sensitive or confidential data**, preventing data leaks from unused or decommissioned hard drives.

Hard Disk Degausser

Degaussing is the process of reducing or eliminating residual magnetic fields. It typically induces a very small field known as a **bias field**, effectively erasing data from magnetic storage devices.

Hard Disk Destroyer

These devices help protect personal and confidential data, prevent data leaks, and safeguard digital files with certified encryption standards.

Hard Disk Shredder

A physical destruction tool that shreds **hard disks, SSDs, CDs, floppy disks, and mobile phones** into small pieces (± 20mm), ensuring complete and irreversible data destruction.

Secure Drive

Our services offer protection that goes beyond standard encryption — covering a range of secure drives and USBs, from carefully selected materials to built-in **self-destruct mechanisms**, all designed to protect the data within.

We engineer **wear-resistant keypad locks**, preventing pressure marks that could reveal PIN codes over time. Built to withstand even extreme attacks, our drives are designed to **lock and disable input after 10 failed attempts**. If tampered with physically, a **special epoxy compound destroys the cryptographic chip**, making the data completely irretrievable.

Featured Products:
- **SecureDrive DUO**
- **Secure USB DUO**

MUKTI

Our **Project Portfolio**

OMNICHANNEL
Toyota Astra Motor
2021 – Present

Implementation Omnichannel Contact Center at PT Toyota Astra Motor.

The Omnichannel application combines various communication channels that make it easy to monitor and manage your business needs. This project focused on:
- Create an effective conversation with a customer
- Create a wider market reach
- Increase customer satisfaction and customer loyalty

WhatsApp Business API
Artaboga (OT Group)
2022– Present

PT Artaboga (OT Group) is on a mission to modernize and scale up business using state-of-the-art technologies and CRM. To achieve this vision, Artaboga chooses Docotel to provide WhatsApp Business API (WAPPIN).

Gathering and analyzing the current state, Docotel will provide Business Initiate Message, Manage CMS Dashboard Broadcast, and Manage CMS Dashboard User-Initiate. The result: using WhatsApp Business API (WAPPIN) will make it very easy for both the sales team and the company's customer service to serve customers quickly and in an organized

Set Up Environment Apps
PT Bank Negara Indonesia
2023

Docotel is trusted to assist Bank BNI in setting up server and optimizing remittance services in the Bank BNI iBank application.

The set-up process is carried out on the infrastructure used on the iBank remittance application server starting from the frontend, API authentication to the repository aggregator.

Our **Project Portfolio**

Maintenance Website Covid-19
KOMINFO
2020 – 2022

Docotel Teknologi as a holding with subsidiary DTI proud has been trusted by the Ministry of Communication and Informatics (KOMINFO) to manage the Indonesian COVID 19 web portal since 2021.
The function of the Indonesian COVID-19 web portal is to provide information and data disclosure related to the handling of COVID-19 in Indonesia.

AHU Online
Direktorat Jenderal Administrasi Hukum Umum
2020

AHU ONLINE is an Online Public Service system provided by the Directorate General of General Law Administration, Ministry of Justice and Human Rights Republic Indonesia. AHU online is an effort initiated by the Directorate General of AHU to realize excellence in service for society by creating a 'good governance model' to 'enable a clean government', AHU Online service consists of Limited Liability Companies, Foundation, Associations, Testament, Search Data.

MANTABS
PT Mandala Multifinance TBk
2019–2020

Mandala was looking for a partner to design and develop the 4th generation Multifinance core system.
From loan origination to financial management it was looking to overhaul its entire core. Docotel took up this opportunity to create a core system that would provide easy management, and easy upgrades and would enhance productivity.
Later on, we will be developing AI modules to support decision making, fraud detection.

Our **Project Portfolio**

SIAB

**Korps Brigade Mobile (BRIMOB)
2017**

SIAB (BRIMOB Administration Information System) is an electronic system that deals with personnel, secretarial and financial issues of the oldest (Korps) units within the Indonesian National Police (Polri).

SIDBANKUM

**Badan Pembinaan Hukum
Nasional
2017**

SIDBANKUM Online is an Information System Database created for and used by the Legal Aid Organization for filling out a legal aid application.

E-Passport

**Direktorat Jenderal Imigrasi
2017**

E-passports have complete and accurate data, biometrics that includes fingerprints, as well as passport holders' face shapes stored on the chip and can be identified by scan. Biometric data in e-passports comply with standards issued by the International Civil Aviation Organization (ICAO) and has been used in other countries' passports such as Australia, the United States, Malaysia, Britain, Japan, New Zealand, Sweden, and other countries.

Our **Project Portfolio**

IT STRATEGIC PLAN

PT BNI Life

PT BNI Life is on a mission to modernize its insurance business using state-of-the-art technologies and data sciences. To achieve this vision it launched the creation of an IT Strategic plan. Docotel is proud to announce that they were chosen to provide consulting services to develop 3 years BNI Life IT Strategic Plan. The plan will cover Applications, IT Infrastructure, Organization, business processes, data structures, and Governance. Gathering and analyzing the current state, Docotel will provide a target operating model and a modular design to execute the architecture design. The result: automation, digitization, and AI to assist in fraud and claims management.

Yap!

**PT Bank Negara Indonesia
2017-2022**

Yap! is a QR Code based application for payment transactions. With Yap!, you can connect directly to a debit account, credit card, or UnikQu. Yap! application has 2 functions.

- Yap! Customer used to scan the QR Code at a merchant establishment
- Yap! Customer Features: Add Source of Fund, Scan QR Code, Push Notification, and Transaction History. Yap! Merchants used to generate QR Codes and record transactions. Yap! Merchant features: Generate QR Code, Transaction History, Dashboard, Settlement, and Reconciliation.

BNI e-collection

PT Bank Negara Indonesia

BNI eCollection is a solution specifically designed to assist companies in managing revenue (collection) funds optimally, with various advantages. BNI eCollection is the answer to the company's needs for banking solutions supported by effective, efficient, easy, and safe corporate financial assistance programs.

Our **Project Portfolio**

SPBE

Development and Harmonization of SPBE at Direktorat Jenderal Aplikasi Informatika Kementerian Komunikasi dan Informatika 2020

A government application platform that assists the Ministry of Communication and Information in carrying out the mandate of Presidential Decree no. 95 Tahun 2019. covering the development and harmonization of these applications :

1. Performance-Based Budgeting Cloud Application
2. Staffing Cloud Application
3. Archive Cloud Application
4. Community Complaints Cloud Application
5. Registration of the Electronic System and SPBE Repository
6. SPBE Service portal
7. SPBE application dashboard

Sistem Management Kerentanan

**BSSN
2019**

Docotel (Mahapatih) delivered the first module of the SePatih, security operation platform which is the VMS (Vulnerability management system) Module. The system provides deep insight and automatic analytics for security analysts. We combine scanning result data from our VA Box and 3rd party threat intelligent and do correlation to rank critical vulnerability issues.

BSSN need to manage security issue from all government institution asset.

BINMAS

**Bhayangkara Pembina Keamanan dan Ketertiban Masyarakat (Bhabinkamtibmas)
2017**

Binmas Apparatus is a Mobile Application that can be used by Bhabinkamtibmas across Indonesia. It enables them to report to Binmas. Binmas Apparatus is an application idea of Binmas Police Headquarters. Bhabinkamtibmas are police under Binmas assigned to villages.

Our **Project Portfolio**

E-Pasti

**Direktorat Jenderal Administrasi Hukum Umum
2016**

E-Pasti AHU is an online administration system created for organizing administrations of law (AHU) as part of the Ministry of Justice and Human Rights. E-Pasti is an application system that is created and developed according to AHU needs in running administrative systems and operational.

Notariat Online

**Direktorat Jenderal Administrasi Hukum Umum
2014**

Notariat Online is a Notary publication formation system, Through real-time publication, the formation of a notary is determined based on population quota, economic level, and growth of the banking sector in a region. The size of the quota affects the appointment of a person become a Notary.

Fidusia Online

**Direktorat Jenderal Administrasi Hukum Umum
2013**

Fiducia Online was created for the Directorate General AHU to facilitate the request, arrangement, and fiduciary services for the community.

Our **Project Portfolio**

Web & App Development | Kementerian & BUMN

- Ditjen Peternakan & Kesehatan Hewan
- Ditjen Pengembangan Ekspor Nasional
- DJPU
- DJP
- DJKN
- Sekjen Kementerian Keuangan
- DJPB
- DJPPR
- Pusintek
- Kementerian Agraria dan Tata Ruang
- Ditjen Dukcapil
- Badiklat
- Pusdiklat
- KLHK
- Ditjen Aptika
- BBPPT
- Ditjen Binmas

- Kemenko Polhukam
- Sekretariat Komisi Kejaksaan
- PT Bank Negara Indonesia
- PT Bank BNI Syariah
- PT BNI Life Insurance
- PT Bank DKI
- Bank Indonesia
- PT Bank Pembangunan Daerah Papua
- Perum (LPPNPI) / AirNav
- PT Sucofindo Advisory Utama
- PNRI
- PT ASDP Indonesia Ferry Indonesia (persero)
- PT Kereta Api Indonesia (persero)
- PT Kereta Api Logistik
- PT Krakatau Posco
- Primer Koperas Karyawan Krakatau Steel
- PT Krakatau Bandar Samudera

- PT Pesonna Indonesia Jaya
- PT Kliring Berjangka Indonesia (Persero)
- PT Telekomunikasi Selular
- PT Pins Indonesia
- PT Sigma Cipta Caraka
- PT Jasa Marga (Persero)
- PT Pupuk Kaltim
- Sekjen Kementerian Hukum dan HAM
- Itjen
- Ditjen PP
- Ditjen PAS
- BPHN
- Kantor Imigrasi Kelas I Tangerang
- Ditjen Imigrasi
- Kantor Imigrasi Kelas I Non TPI Tangerang
- Ditjen AHU
- DJKI

Our **Project Portfolio**

Web & App Development | Kementerian & BUMN

- SKK Migas
- KPK
- Bakamla
- Pusdiklat APUPPT (PPATK)
- BSSN
- Badan Pengkajian dan Penerapan Teknologi
- Binmas Polri
- Korps Brimob Polri
- Korlantas
- Pemkab. Bangka Barat
- Pemkab. Belitung Timur
- Pemprov. DKI Jakarta
- Pemkab. Soppeng
- Badan Keamanan Laut

Health Care Solution | Hospital

- RS Mayapada Surabaya
- RS Mayapada Bogor
- RS Mayapada Bandung
- RS Mayapada Kuningan
- RS Mayapada Jakarta Selatan
- RS Mayapada Jakarta Garden City
- RS Mayapada Tangerang
- RS Umum Adhiyaksa
- RS Kramat 128
- RS Santo Yusup
- RS Daerah Mangusada
- RSPAD Gatot Soebroto
- RS Bhayangkara Brimob
- RS Umum Daerah Cibabat
- RS Dr Rivai Abdullar

Web & App Development | Enterprise

- Danareksa Investama
- PT Bank CTBC Indonesia
- PT Bank Amar Indonesia
- PT Bank Commonwealth
- PT Paramount Land Development
- PT Lunaria Annua Teknologi
- PT Intav Prima Solusindo
- PT Cipta Laras Sepadan
- Makarim & Taira S
- PT Kelola Santana Graha QQ Singgasana Hotel & Resorts
- PT Bumi Serpong Damai
- PT Jaya Guna Nusantara
- PT Absolute Connection
- PT Bintang Indokarya Gemilang
- PT Orori Indonesia
- PT Karya Harmoni Indonesia

- PT Arwuda Indonesia
- PT Metrocom Global Solusi
- PT Solusi Megah Ramah Teknologi
- PT Aretech Smart Asima
- PT G4S Security Services
- PT My Icon Technology
- PT Realnetworks Indonesia
- PT Mandala Multifinance, Tbk.
- PT Pratama Solusi Armindo
- PT Indo Global Traktor
- PT Indotruck Utama
- PT Indo Traktor Utama
- PT Wahana Inti Selaras
- PT Agincourt Resources
- PT Mastercard Indonesia
- PT Visa Worldwide Indonesia
- Badan Kontak Majelis Taklim (BKMT)

- PT BFI Finance Indonesia, Tbk.
- PT Artajasa Pembayaran Elektronis
- PT Tata Consultancy Services Indonesia
- PT Indocyber Global Teknologi
- PT Toyota Astra Motor
- PT Alumagubi Raya Indonesia
- PT Indonusa Dwitama
- PT Nusapati
- PT Aplikasi Hidup Bahagia
- PT Idana Solusi Sejahtera
- PT Amanah Karyananta Nusantara
- UNDP Indonesia
- PT Circles Teknologi Indonesia
- The Asia Foundation
- Kemitraan Partnership
- Hong Kong Economic and Trade Officer

Our **Project Portfolio**

Digital Marketing & WhatsApp API | Enterprise

- Indo Claro
- Club 21 Jakarta
- AEG INDOTAMA
- Kelapa Dua Town House
- XL Planet Digital
- Home Direct Indonesia
- PHD Indonesia
- jeunesseglobal
- Singgasana
- Harapan Prima
- Sofitel Luxury Hotel
- Wilshire JKT
- AirNav
- PT Indonesian Capital Market Electronic Library
- PT Redkendi Andalan Mitra
- CV Flazz Technologies
- BUMAME

- PT Aichat Teknologi Indonesia
- PT Hotel Murah Travelindo
- PT Fiwi Lestari Internasional
- PT Hipernet Indodata
- PT Mitra Mas Sentosa
- PT Witami Tunai Mandiri
- PT Menara Visi Investama
- PT Finansial Integrasi Teknologi
- CV Mitra Jasa Insurance
- YAY Pendidikan Universitas Presiden
- Amarelo Hotel
- Andy's Gallery
- Area Magazines
- PT Smart Wisdom Group
- PT Bank Victoria International Tbk
- PT XL Planet
- Citas Konsultan Global

- PT Printcom Solusi
- Citasco
- Rajasa Mitramedia
- PT Bhakti Adi Karya
- Inlingua
- Indoputra Swadaya
- Rakuten
- Majalah Area
- Advance Medicare
- Bank BNI
- Bank BTN
- Otel Lobby
- PT Yabeshindo Kharisma Putera
- PT Metra Digital Media
- Grand Melia Hotel Jakarta
- PT Sari Melati Kencana
- PT Novo Nordisk Indonesia

Our **Project Portfolio**

Digital Marketing & WhatsApp API | Enterprise

- Werkudara Travel
- Interna IPD
- Jasuindo
- Metranet
- Voice Of Indonesia
- Podomoro University
- Tetomo
- Premier
- JW Marriott Jakarta
- ESQ Leadership Center
- Mas Travel Biro
- d'consulate lounge
- KIA Travel
- Cipaganti Hotel
- Prasetiya Mulya
- Apple Consulting
- Promoda

- Kem Travel
- PT Sarana Teknik
- PT Indocore
- Eureka
- Phoenix
- YPIA
- M_Plus
- Intercontinental MidPlaza Hotel
- Hotel Kristal
- Gogomall
- Apsda Indonesia
- Partner
- MD Media
- Al Azhar Peduli
- Minerva Motor
- SWA Media Group
- Suzuki

- Toko Kurio
- Venosan Clinic
- IPBLondon
- Logisera
- Travels 101
- Alfa Online
- Merpati Air
- Dulux
- Karya Megakencana
- Raja Karcis
- Pajak Jaksel
- Deal Going
- Majalah Infobank
- Prima Nusantara
- Dino Office Furniture
- Intericad
- Jwinehouse

Our **Project Portfolio**

Digital Marketing & WhatsApp API | Enterprise

- PT Intervisual
- Global
- Makarim
- Pharma Pro
- Jogja Expo Center
- Faims Media
- Universitas Prasetiya Mulya
- Blue Bird Group
- Kantor Pajak Pratama Tebet
- Bowel Express
- PT Prima Tigon Global
- allesscia flower
- Michael Bolton Music Konser
- PT Muara Jaya
- Yayasan Takrimul Quran
- PT Aqueo
- Universitas Trilogi

- Dale Carnegie
- Esqtravel
- marketing.acsgroup
- Sodexo
- Yulika Florist
- Segarra Resto
- Omex Consulting
- Holiday Inn
- Hotel Dharmawangsa
- Autec Group
- YBM BRI
- MMPMBS
- Tmitrainers
- ESQ Store
- Hisense
- EF English
- Cobra Dental Indonesia

- Sekpro
- RockstarGym
- RANTI Advertising & Promotion
- Uniqpak
- Lembaga Bantuan Manajemen
- Cipta Busana Jaya
- Bootika

Our Clients

Our **Partners**

Thank You!

Dti

Jl. Arteri Permata Hijau, Grand ITC
Permata Hijau Blok Ruby No.9,
Grogol Utara, Kby.Lama, Jakarta
Selatan, DKI Jakarta 12210

Upgrade You

Company Profile Dti | www.docotel.com

@docotel & @docotel.solution

+628 1313 777 809